

Gardner Denver

MULTIPLE COVERAGES TO PROTECT
YOUR OIL-LUBRICATED ROTARY COMPRESSORS

Warranty Programs





Warranty Programs

The engineering philosophy of Gardner Denver is to design high quality, reliable equipment and help you protect your new equipment to give you peace of mind. We offer a good, better, and best approach to warranty programs explained below. Platinum+ Full Package Warranty or Platinum 10-Year Extended Warranty ensure long-lasting reliability and performance through the consistent use of OEM parts and services. When you follow the warranty program requirements and partner with one of our Factory Trained Distributors, you drive the optimal care for your Gardner Denver air compressors and minimize your risk against unplanned downtime and interruptions to your production.

Standard Warranty

Protects your newly purchased equipment if you encounter defects in materials or workmanship for 1 year and provides 2 years of parts and labor coverage for most major components.

BETTER

Platinum 10-Year Extended Warranty

The Platinum 10-Year Extended Warranty covers everything in the Standard Warranty as well as defects in materials or workmanship of the airend parts for 10 years and provides 5 years coverage on major components. The equipment must be maintained on-schedule in accordance with the requirements of the warranty statement and the operations manual.

BEST

Platinum+ Full Package Warranty

Adds to the coverage of the Platinum 10-Year Extended Warranty and changes to a 5-year renewable service agreement with one of our factory-trained distributors. By paying for the additional protection, you gain peace of mind, a partnership with your trusted distributor, and the added coverage of **wear items** such as shaft seals and **other package components** such as valves, control box components, and piping.

ROTARY COMPRESSOR WARRANTY PROGRAMS



CATEGORY/ COMPONENT		PLATINUM 10-YEAR EXTENDED WARRANTY	PLATINUM+ FULL PACKAGE WARRANTY
Compressor Type	Oil-Lubricated Rotary Screw	Oil-Lubricated Rotary Screw	Oil-Lubricated Rotary Screw
Program Term	2 years	10 years	5 years/renewable
Service Agreement	Optional	Recommended	Required
Renewable Program (1)	✗	✗	✓
Convertible Program (2)	✗	✓	✓
MAJOR COMPRESSOR COMPONENT COVERAGE			
Compressor Airend (parts)	2 years	10 years	5 years/renewable
Compressor Airend (labor)	2 years	5 years	5 years/renewable
Drive Motor (parts & labor)	1 year	5 years	5 years/renewable
Integrated Standard Coolers (parts & labor)	2 years	5 years	5 years/renewable
Separator Tank (parts & labor)	2 years	5 years	5 years/renewable
Variable Speed Drive (parts & labor)	2 years	5 years	5 years/renewable
Controller (parts & labor)	2 years	5 years	5 years/renewable
OTHER COMPRESSOR PACKAGE COMPONENT COVERAGE			
Solenoid Valves (parts & labor)	1 year	1 year	5 years/renewable
Check Valves (parts & labor)	1 year	1 year	5 years/renewable
Thermal Mixing Valve (parts & labor)	1 year	1 year	5 years/renewable
Control Box Components (parts & labor)	1 year	1 year	5 years/renewable
Piping & Connections (parts & labor)	1 year	1 year	5 years/renewable
Wear Items (shaft seals, contactors, etc.)	1 year	1 year	5 years/renewable
All Other Package Components (parts & labor)	1 year	1 year	5 years/renewable
PARTICIPATION REQUIREMENTS			
Lubricant Sampling	Recommended	Required	Required
Genuine Parts	Recommended	Required	Required
Genuine Lubricant	Recommended	Required	Required
Service Compressor to Requirements	Recommended	Required	Required
Registration	Not Required	Required	Required
Service Record upload via GD Connect	Optional	Recommended	Required
iConn Activated Communication	Optional	Recommended	Recommended

Note (1): Platinum+ is renewable by re-quote at the end of the agreement term.

Note (2): Platinum 10-Year unit can be converted to Platinum+ Program per program terms. Contact distributor for details.



Platinum 10-Year Extended Warranty

Covers the Major Package Components

- Complete compressor preventative maintenance and repairs of major component warrantable failures
- Scheduled and timely service by your Gardner Denver Factory Trained distributor
- Uses only genuine OEM parts and lubricant giving your equipment the best performance and reliability
- Rapid parts availability and support from local, customer-focused, service-minded, independent Gardner Denver distributors
- Optional remote, real-time monitoring via iConn for rapid response time
- Easily track warranty compliance and service history via the GD Connect app

How Do I Sign Up?

It's easy. Get in touch with your local Gardner Denver distributor. They will explain the details and help you sign-up your equipment for the best protection.

Gardner

Denver

AUTHORIZED DISTRIBUTOR

Platinum+ Full Package Warranty



Designed to Provide the Best Coverage with
Optimal Maintenance

- No hassles or hidden headaches
- Operational risk transfer kept simple
- Adds coverage of wear items and all other package components
- No unexpected repair costs
- Allows you to budget for a consistent, predictable price over the 5 year service agreement at predetermined rates
- Complete compressor preventative maintenance and repairs of warrantable failures
- Scheduled and timely service by your exclusive Gardner Denver Factory Trained distributor
- Uses only genuine OEM parts and lubricant giving your equipment the best performance and reliability
- Optional remote, real-time monitoring via iConn for rapid response time
- Easily track warranty compliance and service history via the GD Connect app



Connected & Responsive to Your Needs

Regardless of which warranty program you choose, we want our distributors to be connected to your equipment and respond quickly to your needs. A connected iConn device monitors health information about your compressor 24/7 to help the distributor better plan for the next service of your equipment. Responding with urgency at the highest level starts with identifying a problem BEFORE it happens or as quickly as possible after an alert, warning, or trip occurs. This allows your Gardner Denver distributor to be alerted of issues and bring potential parts if needed to minimize downtime.



Warranties for Peace of Mind

We stand behind what we sell and give you multiple warranties from which to choose. As simple as it sounds, we want to make life better for you so that you choose Gardner Denver for all your compressed air needs. We believe these warranty programs give you peace of mind by focusing on your operations and allow our factory trained distributors to expertly care for your compressed air equipment.



The leader in every market we serve
by continuously improving all business processes
with a focus on innovation and velocity


**Gardner
Denver**[®]

Gardner Denver, Inc.

1800 Gardner Expressway
Quincy, IL 62305
www.gardnerdenver.com



©2021 Gardner Denver, Inc. Printed in U.S.A.
GA-WTY-PROGS 1st Ed. 11/21

 Please recycle after use.